

Tennis Lesson Policies

1. Participants must be members or paying guests of the club.
2. Guest fees are \$6 + HST/person/lesson when involved in an instructional program or lesson.
3. If an individual lesson needs to be cancelled/rearranged, please give as much notice as possible out of courtesy for the coach so they have an opportunity to rearrange their work.
4. Therefore, we will charge the full lesson fee for a lesson cancelled with less than 24hrs notice.
5. If a lesson has started and then is rained off, full lesson fee is payable.
6. If you are unsure whether your lesson is going to be taking place, please contact the coach beforehand to confirm or keep an eye on the club Facebook page and the NEWS section of the North Bay Tennis website.

Semi-Private Lessons and other Group lessons

1. Group coaching sessions will only be cancelled due to rain or severe weather
2. The coach has the final decision to cancel a lesson and will endeavour to contact each player to make them aware of the change (this will often be by text, so please have mobile phones on before a lesson).
3. If a player is absent from a group lesson that is taking place, unfortunately no refund/credit can be given to that player.
 - There will be times in group lessons when one or more of the players are absent.
 - If player A is absent, players B, C and D will be getting more personal attention during that lesson, since there are less players.
 - If at another time player C is absent, player A will now be getting the more personal attention along with players B and D.
 - Lessons will only be canceled and a credit given for that lesson if all participants cancel more than 24 hours before the lesson.
4. If a coach is absent for a group session, a replacement coach will be found where possible. If the lesson has to be cancelled, a credit will be given for the next lesson.

Privacy

We may take photos of those participating in lessons at the North Bay Granite Tennis Club. These might be used for marketing on our Facebook page and website. If you do not wish your photo or your child's photo to be used for this purpose, please let us know when you are booking the lessons.